

IT Services



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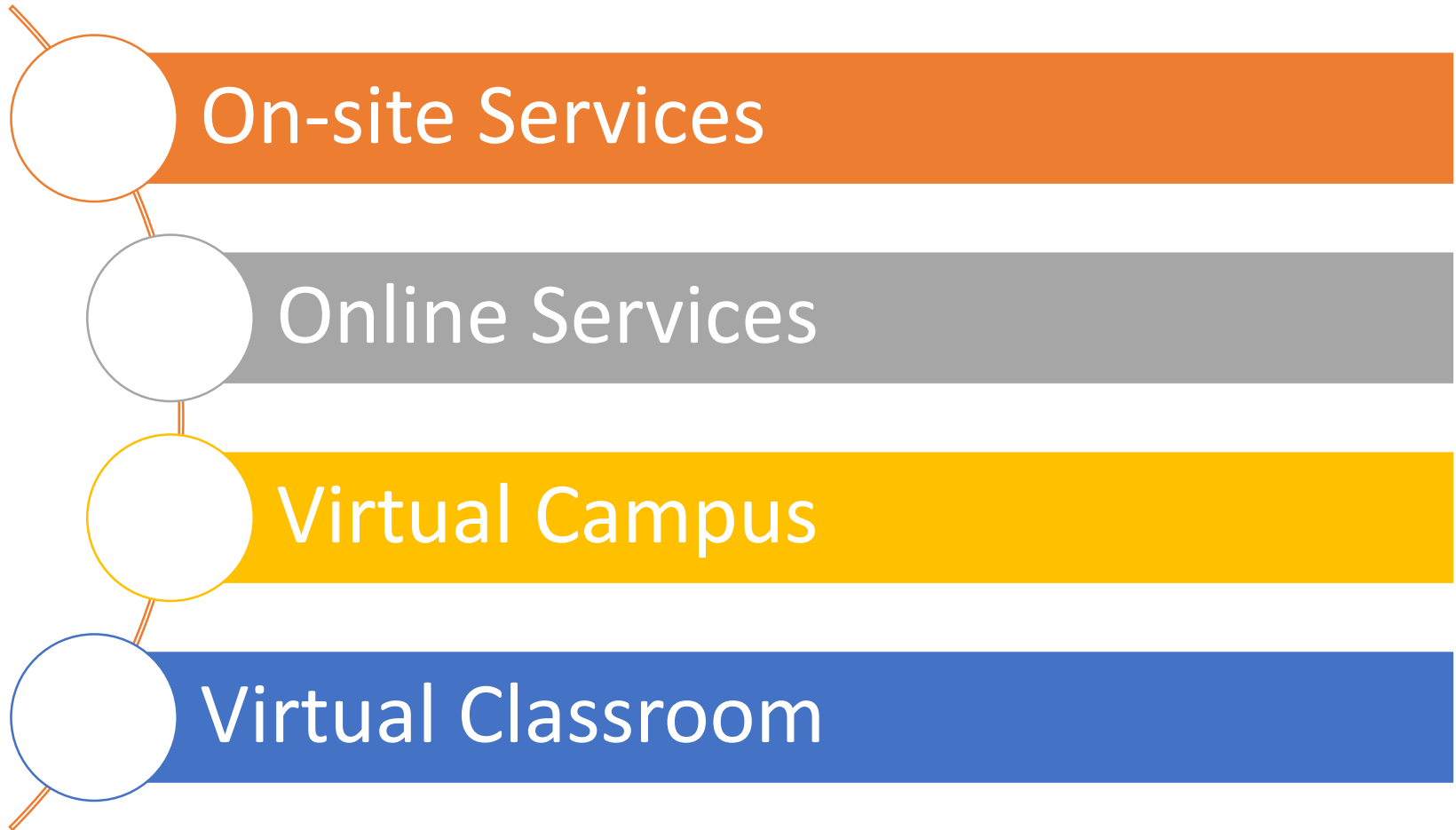
Credentials

- Credentials via mail
 - Mail: `firstname.lastname@htsi.url.edu`
 - User: `firstname.lastname`
 - Password: Uppercase, Lowercase and numbers
- TUI
 - *Targeta Universitaria Intel·ligent / University Identification Card*



- Change or recover passwords:
 - https://aula.htsi.url.edu/login/forgot_password.php

Outline



On-site Services - Networks and printing

- Wifi
 - Open Wifi: HTSI-Guest, esadeguest
 - Validated Wifi: HTSI, Eduroam
 - Both use your Email & Password as credentials
- Hall printers
 - Accessible from your mobile devices (Requires App)
 - You have to be logged in using your TUI or your credentials
- You can find these tutorials and more in the **Virtual Campus > IT Services**



On-site Services - Laptop Loans and Bookings

- Bookings
 - <http://bookings.htsi.url.edu>
- Laptop Reservations (Using your TUI)
 - 20 devices
 - Location: Office 203
 - Maximum loan duration: 1 day
 - Availability: from 08h to 18h



Online Services – Office Suites

- Google Suite – Calendar, Mail, Drive, Docs ...
 - login - name.lastname@htsi.url.edu
- Microsoft Office 365 – Word, Excel, PowerPoint, OneDrive, OneNote, Yammer...
 - Student license (while you are students)
- Links of interest for Online Services
 - Mail: <http://mail.htsi.url.edu>
 - Google Drive: <http://drive.htsi.url.edu>
 - Office 365: <http://www.office.com>

Virtual Campus - Websites

- Aula Virtual (Moodle)
 - Courses
 - URL: <https://aula.htsi.url.edu>
- Campus HTSI
 - General and specific Academic and Services information
 - URL: <https://campus.htsi.url.edu>
- Ambits
 - Enrolments, official grades, and academic records
 - URL: <https://ambits.htsi.url.edu>

Helpdesk

- IT Tickets
 - URL: <http://requests.htsi.url.edu>
- Members:
 - Francesc Teixidó (francesc.teixido@htsi.url.edu)
 - Arnau Tresserras (arnau.tresserras@htsi.url.edu)
 - Genís Ramon (genis.ramon@htsi.url.edu)
- How to contact
 - Office 203 and 205
 - E-mail: serveisTIC@htsi.url.edu
 - Teléfono: (+34) 93 252 28 90 ext. 2031 or 2032
- For more information head to our Campus page.



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